Accept your circumstances as they actually are. Don’t make things better than they are and by all means don’t make them worse. Have the courage to face reality.

Take responsibility – Create a culture of repair and avoid blame and punishment.

Take action – DO SOMETHING.

Acknowledge progress – create a culture of celebration. Focus on incremental progress and success.

Commit to regular and relentless gratitude.

Kindle your influence – means to give new life to. Carefully consider how to build and nurture your influence.

THREE PITFALLS OF ALL LEADERS

1. The need to be right.
2. The need to be in control.
3. The need to be all things to all people.